

CUSTOMER INFORMATION. ON LINE PAYMENT. NOVATERR PLATFORM.

The payment gateway is a fast and convenient way to make payments from home and can be made by any debit or credit card owner.

For all types of cards a % commission is charged, which is defined and informed to the customer before executing the payment. It is not possible to pay with cards from the United States.

This gateway is a very safe ON LINE purchase of money and has the advantage that you will only pay the amount defined by the platform and you will be automatically authorized to begin your studies by presenting your proof of payment at the Havana Branch of our company. The debit will always be made in CAD (Canadian dollars) but the platform itself makes the exchange and offers you the value in USD and the equivalent value in CAD.

TO MAKE THE ONLINE PAYMENT THE FOLLOWING INFORMATION IS REQUIRED:

- Full name of the card holder:
- E-mail associated to the card:
- Telephone associated to the card:
- Country, City and postal code of origin:
- Description of what service you are going to pay for, name of the beneficiary, type of studies you are paying for, host university:

Accepts VISA, MASTERCARD.

It can be requested by e-mail, **DEFERRED**, requesting it to <u>docencia@smcsalud.cu</u> or you can pay in our headquarters **AT THE TIME**. The deferred cases are sent to your email a link that you will open and from home debit the requested amount.

If you wish to pay by credit card **ON THE SPOT**, you must come to our company **EVERY DAY FROM 8:30 AM TO 1:00 PM**. Depending on the demand, there may be daily limits for payments. For this payment, the person who will make the payment must be the owner of the bank account or bring a valid proof of the owner authorizing the use of the account. The established commission is also charged for the amount to be debited.

If you have any questions, please contact us:

Dr. Manuel Villar.

Dra. Natalia Hijuelos